1. Managed and integrated telecommunications services and systems across [Type] region.
2. Monitored service quality to support customer needs and promote loyalty.
3. Negotiated favorable [Type] and [Type] contracts to maintain budget guidelines.
4. Boosted team performance and work quality by enhancing training.
5. Repaired cut cable of various sizes and worked with color-coded wires and cables.
6. Lead and directed team of [Number] technical professionals.
7. Developed and implemented procedures for preventive maintenance, backup and data recovery.
8. Evaluated RFP responses and set up favorable pricing.
9. Worked with users to diagnose and resolve network and device problems and implemented established technical or procedural solutions.
10. Assessed facilities to determine capacity and needs for telecommunications systems.
11. Installed, aligned, and balanced new equipment.
12. Employed wide variety of hand and power tools including hoists, drills, precision measuring instruments and electronic testing devices.
13. Maintained compliance with company standards to perform all maintenance activities.
14. Evaluated hardware and software to determine efficiency, reliability and compatibility with existing systems.
15. Communicated effectively with vendors to determine pricing and technical specifications for available hardware, software and services.
16. Accurately read, understood, and carried out written instructions.
17. Installed and maintained systems and analyzed users' needs.
18. Repaired surface damage utilizing wide range of systems and methodologies, including [Tool], [Tool], and [Tool].
19. Tested equipment and circuits using various tools such as standard hand tools and network diagnostic tools.
20. Consulted with clients to identify business and technical requirements for proposed system modifications and technology purchases.